

Welcome to Victoria

Student task



Introduction

A family of four people is visiting your local area for a week. The family members are from another part of Australia or from overseas and speak English, and don't know their way around. They are planning to visit tourist destinations using public transport. Keep in mind that this family may be made up of people of different ages, interests and abilities. They also need to be clear on the budget allowance for their visits.

Your task

Prepare a tour pack for a family of four people who are visiting your local area. Your tour pack must include the following items.

1. Descriptions of at least two places of interest that interstate visitors can visit, including:
 - the types of experiences the destinations offer
 - admission prices for adults and children
 - recommended visiting hours
 - facilities, eg, restrooms, shops, playgrounds; accessibility for people with disabilities
 - a map of each destination.

It is preferable that each of the destinations provide different types of experiences for the families – include at least one from your local area.

2. Step-by-step explanations of how to get to and from a central location, eg, the local post office, to each of the destinations using public transport. Tour packs must include:
 - current timetables for weekdays, weekends and public holidays
 - a map or illustration that highlights starting and finishing points, and places where families have to change trains, trams, buses or ferries
 - directions for places where families have to walk, including approximate walking times and distances.
3. Information about where and how to purchase tickets for public transport, including recommendations for the types of tickets that would suit families best.
4. Simple financial plans, outlining transport and venue cost options, with comparative costs expressed in percentages.
5. Information regarding **safety** when using public transport.
6. A list of useful websites, emails and telephone numbers.

Format

Your tourist pack can be hard copy or digital. If your pack is in hard copy it must be easy to carry and strong enough not to fall apart when it is being carried around for a week. If it is digital it should be accessible on a mobile device such as a phone or tablet.

Things to keep in mind

1. Family members might include babies, toddlers, school-aged children, parents, grandparents, people with limited mobility or with vision or hearing disabilities.
2. Prices of tickets for destinations and public transport vary. Remember to check prices for:
 - families
 - adults
 - children
 - senior citizens
 - concession card holders
 - weekdays
 - weekends
 - public holidays
 - return ticket arrangements.
3. Interstate visitors are not familiar with rules for boarding and exiting trams. Melbourne's free tram zones can also be confusing. You must consider tram **safety** in your package.
4. Remember to share your work with classmates so they can offer suggestions for improvement.

Criteria for assessment

Criteria that might be used to assess your tour pack include:

- have you included all of the required information in your tour pack?
- is your information accurate?
- is information easy to find in your tour pack?
- does your tour pack cater for travelers with different needs, eg, babies, toddlers, senior citizens, people with disabilities?
- if your tour pack is in hard copy, is it portable and strong, ie, it won't fall apart easily?
- If your tour pack is in a digital format, will it work effectively on mobile devices?
- is your information easy to read?
- are your maps and illustrations easy to follow?

Useful resources

Travel destinations

- Visit Victoria <https://www.visitvictoria.com/>
- Visit Victoria regions <https://www.visitvictoria.com/regions>
- Guide to Victoria <https://www.australia.com/en/places/victoria.html>
- Cultural Tourism Victoria <http://www.culturaltourismvictoria.com.au/>
- Tourism Victoria <https://www.youtube.com/watch?v=R40VaIMtVTU>
- It's easy to lose yourself in Melbourne https://www.youtube.com/watch?v=ypCrz_2jivw
- Zoos Victoria <https://www.zoo.org.au/>
- Healesville Sanctuary <https://www.zoo.org.au/healesville>
- Sovereign Hill <https://www.visitballarat.com.au/explore/sovereign-hill/>
- Puffing Billy <https://puffingbilly.com.au/>
- Phillip Island penguins <https://www.penguins.org.au/>

Public transport timetables and routes

- Public Transport Victoria <https://www.ptv.vic.gov.au/>
- Public Transport Victoria Journey Planner <https://www.ptv.vic.gov.au/journey>
- Public Transport Victoria Metropolitan Buses <https://www.ptv.vic.gov.au/timetables>
- Public Transport Victoria Regional Buses <https://www.ptv.vic.gov.au/timetables>

Public transport ticketing

- Public Transport Victoria Ticketing <https://www.ptv.vic.gov.au/tickets>
- myki <https://www.ptv.vic.gov.au/tickets/myki>

Public transport safety

- Public Transport Victoria Travelling safely <https://www.ptv.vic.gov.au/more/travelling-on-the-network/travelling-safely/>
- <https://www.ptv.vic.gov.au/more/travelling-on-the-network/travelling-safely/crossing-safely/>
- Metro Safety <http://www.metrotrains.com.au/safety/>
- V/Line Safety <https://www.vline.com.au/Fares-general-info/Safety>
- Yarra Trams Tram safety <https://yarratrams.com.au/tram-safety>
- TrackSAFE <https://tracksafefoundation.com.au/activity/school-education/>