

PTV ANNUAL REPORT:

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PTV Annual Report: additional information

The Directions (FRD 22F) of the Minister for Finance, pursuant to the *Financial Management Act 1994* require a range of information to be prepared in relation to the financial year.

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Declarations of pecuniary interests

Declarations of pecuniary interests have been duly completed by all relevant PTV officers.

Shares held by senior PTV officers

No shares are held by a senior PTV officer as nominee or held beneficially in a statutory authority or subsidiary.

Publications

DETAILS OF PUBLICATIONS PRODUCED BY PTV AND WHERE THE PUBLICATIONS CAN BE OBTAINED

Publication	Produced	How obtained
Track Record issues 59, 60, 61 and 62	2014-15	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au
Annual Report 2014-15	September 2014	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au
May 2014 Metropolitan Train peak passenger loads	September 2014	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au
May 2014 Yarra Trams Load Standards Survey Report	September 2014	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au
Victorian Fares and Ticketing Manual – 1 January 2015	January 2015	Available on the PTV Website, via 'Tickets' at ptv.vic.gov.au
2015 PTV Network Revenue Protection Plan	March 2015	Available on the PTV Website, via 'About PTV' 'PTV Data and Reports' at ptv.vic.gov.au

Changes in prices, fees, charges, rates and levies

Other than the indexation of fees and fines published online at economicdevelopment.vic.gov.au, the only changes in the 2014–15 financial year for prices, fees, charges, rates and levies charged by Public Transport Victoria were the 1 January 2015 Zone 1 + 2 changes and the introduction of the Free Tram Zone.

On 1 January 2015 public transport fares in Victoria increased by an average of 4.8 per cent.

Since 1 January 2015, Victorians have enjoyed more affordable public transport with the introduction of Zone 1 fares for travel across Zones 1 + 2.

An example of this Zone 1 + 2 change is provided. Complete fare details can be found in *Victorian Fares and Ticketing Manual*.

The new fares are contained in the *Victorian Fares and Ticketing Manual*, published on the Public Transport Victoria website (ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual).

The Free Tram Zone in Melbourne’s CBD was also introduced on 1 January 2015. The new Free Tram Zone spans the area between Queen Victoria Market, Victoria Harbour in Docklands, Spring Street on the CBD edge and Flinders Street Station and Federation Square.

More than 70 tram stops in Melbourne’s CBD and Docklands were made over to include customer information and ensure easy recognition of the zone, and the launch was supported by a widespread stakeholder information campaign both to customers and industry.

2014 – METROPOLITAN FARE MYKI MONEY 2 HOUR FARE

Zones	Full 2 hour
Zones 1+2	6.06
Zone 1	3.58
Zone 2	2.48

FROM 1 JANUARY 2015 – METROPOLITAN FARE MYKI MONEY 2 HOUR FARE

Zones	Full 2 hour
Zones 1+2	3.76
Zone 1	3.76
Zone 2	2.60

Major external reviews

Major review	Conducted by	Purpose	Completed
Coronial Investigation of Twenty-six Rail Crossing Deaths in Victoria	Coroners Court of Victoria	The inquest into the Kerang Level Crossing Incident resulted in report recommendations focusing on human factors, infrastructure, standards, warning systems and interagency cooperation.	July 2014
Coordinating Public Transport	The Victorian Auditor-General's Office	Performance audit undertaken to assess PTV's progress and effectiveness in coordinating public transport services.	August 2014
Managing the Environmental Impacts of Transport	The Victorian Auditor-General's Office	Performance audit undertaken to assess whether the environmental impacts of transport are being effectively managed.	August 2014
Financial Audit 2013-14	The Victorian Auditor-General's Office	To express an opinion on the financial report required under the <i>Audit Act 1994</i> .	September 2014
Operation Fitzroy Special Report	Independent Broad-based Anti-corruption Commission	An investigation into allegations of serious corruption by former employees of the Department of Transport/Public Transport Victoria.	October 2014
Responses to 2012-13 Performance Audit Recommendations	The Victorian Auditor-General's Office	Examined whether public sector agencies subject to performance audit recommendations in 2012-13 could provide responses in a timely manner, outline actions taken and report on how these are being monitored.	February 2015
Digital Dashboard – Status Review of ICT Projects and Initiatives	The Victorian Auditor-General's Office	Performance audit that focused on reviewing selected public sector ICT projects and expenditure.	April 2015
Tendering of Metropolitan Bus Contracts	The Victorian Auditor-General's Office	Performance audit that examined whether the state has effectively secured value for money from the Melbourne Metropolitan Bus Franchise.	May 2015
Operational Effectiveness of the myki Ticketing System	The Victorian Auditor-General's Office	Performance audit that examined the operational effectiveness of the myki ticketing system and whether the arrangements in place for the system's implementation and ongoing management are effective.	June 2015
Delivering Services to Citizens and Consumers via Devices of Personal Choice – Phase 1	The Victorian Auditor-General's Office	Performance audit that examined the strategies in place to deliver services via digital devices, how these strategies were being implemented and the extent to which services were already being provided.	June 2015

Major research and development activities

Title	Organisation	Terms of reference summary
Validation Rate Survey and Patronage Estimation	PTV	Monthly survey on each metropolitan public transport mode to enable monthly patronage estimation.
Fare Evasion and Valid Concession Percentage Survey	Multimodal Solutions	Biannual survey to estimate the rate of fare evasion on each metropolitan mode and on V/Line trains.
Passenger Counting Surveys	PTV/Hoban Recruitment	Annual survey on metropolitan train and tram modes to understand passenger usage and capacity of the network to meet demand in Peak travel periods.
Origin Destination Surveys	PTV	Surveys on each metropolitan mode (approximately once every two years on each mode) to understand where, when and why people travel.
Customer Satisfaction Monitor	Wallis Research	Quarterly satisfaction monitor of passengers using metropolitan and regional modes of public transport.
Public Transport Tracker Research	Nature Research	Quarterly tracking study of metropolitan public transport users which tracks use (current, past and intended) and customer perceptions.
PTV Online Panel	EYSweeney	Online community of metropolitan and regional public transport users to complete travel diaries, polls and surveys through the year.
Regional Rail Link Communication	EYSweeney	Groups and workshops to inform the development of PTV's 2015 Strategic Communication Program for Regional Rail Link.
Customer Standards Development	EYSweeney	Intercept surveys to establish customer satisfaction levels with the trip just taken on each metropolitan mode.

Overseas visits

PTV staff member	Position	Destination	Purpose of travel	Outcome	Date of Departure	Date of Return	Official Working Days	Approved Est. Costs
Alan Fedda and Melanie Nanscawen	Director, Customer Experience, and Director, Marketing and Network Development	London, Zurich, Milan, Vienna	UJTP Conference and associated Transport Authorities	Engaged with international authorities on Authorised Officer training, way-finding, multimodal coordination, customer information streams and 24 hour public transport.	02-Jun-2015	15-Jun-2015	13	\$30,041.20
Warwick Horsley	Head of Operations and Performance	London, Paris	Management training course. Visits to transport operator and authority.	Broadened professional and management knowledge. Met with authorities and operators to gain further experience of public transport operations.	02-May-2015	22-May-2015	13	\$3,125.44
Warwick Horsley	Head of Operations and Performance	Singapore	Management training course. Visits to transport operator and authority.	Broadened professional and management knowledge. Met with authorities and operators to gain further experience of public transport operations.	24-Jun-2015	11-Jul-2015	13	\$5,954.67
Warwick Horsley	Head of Operations and Performance	Hong Kong	Presented paper at Asia Pacific 2015 Rail Conference.	Engaged with international authorities.	29-Mar-2015	03-Apr-2015	5	\$8,697.62
Ian Dobbs	Chairman	Milan	UJTP Conference	Elevated PTV's global profile. Engaged with international authorities.	06-Jun-2015	11-Jun-2015	5	\$2,894.92

Promotions and marketing

Details of major promotional, public relations and marketing activities undertaken by PTV to develop community awareness of the services it provides are published in the Annual Report.

Occupational health and safety

Details of assessments and measures undertaken to improve the occupational health and safety of PTV people are published in the Annual Report.

Industrial relations

PTV has a constructive relationship with the Community and Public Sector Union (CPSU) and the Rail, Tram and Bus Union (RTBU) which represent a number of PTV employees. PTV has been working closely with unions and employees to bring about organisational changes aligned to a new operating model.

The current PTV Enterprise Agreement will nominally expire on 31 December 2015, and negotiations are expected to commence in the second half of 2015.

During the 2014–15 financial year, PTV has not had any lost time through industrial disputes or accidents.

	Time lost (person days)
Industrial accidents	0
Industrial disputes	0

Major committees sponsored by PTV

Major committee	Purpose	Extent of purpose achieved
PTV Audit and Risk Committee	This Committee assists the PTV Board in fulfilling its responsibilities related to PTV's financial performance and the financial reporting process. The Committee is also responsible for the sign-off of accounting policies, the operation and implementation of PTV's risk management framework and compliance with the various directions and procedures contained in the standing directions of the Minister for Finance.	The Committee held six meetings between 1 July 2014 and 30 June 2015, and oversaw a range of internal audit activities, including PTV's financial management compliance as well as review of the annual financial statements. The Committee also provided independent guidance and advice on PTV's enterprise risk management framework and insurance arrangements.
PTV Health, Safety and Environment Committee	This Committee of the PTV Board promotes a strong and proactive culture which values health, safety and the environment throughout PTV, by reviewing and monitoring policies and compliance.	The Sub-committee met four times this year. A Terms of Reference was agreed, and areas of focus included reduction programs for SPADs (Signal Passed at Danger) on the rail network and a review of slips, trips and falls on E-Class trams. The Sub-committee endorsed PTV's application for membership with the Infrastructure Sustainability Council of Australia, which has been accepted. The Sub-committee was briefed on and supported the growth of OHS committee members, increase of safety awareness in the office and incident reporting.
PTV Remuneration Committee	This Committee assists the board to ensure that PTV has coherent remuneration policies and practices which enable it to attract and retain appropriate staffing resources.	The Committee held four meetings between 1 July 2014 and 30 June 2015. Matters considered by the Committee included executive remuneration, building capability through the learning and development budget, a new EBA and organisational redesign matters.
Melbourne Underground Rail Loop Emergency Management Advisory Committee	The Committee is chaired by PTV and provides a forum for DEDJTR, Metro Trains Melbourne (MTM), police and emergency services to meet and discuss emergency management and operational level emergency.	The committee met quarterly during the financial year and has fostered a high level of cooperation between the parties. Achievements have included alignment of emergency management and training plans, assessment of these by the emergency services, and joint site visits.
Safe Travel Taskforce	To provide a forum for PTV, Victoria Police, public transport operators, and other key stakeholders including DEDJTR, DOJR, Taxi Services Commission, City of Melbourne and Crime Stoppers to improve safety and perceptions of safety on the public transport network by sharing information and working together to coordinate initiatives.	The Taskforce is developing a Framework to improve personal safety and perceptions of safety on the network. This Framework will build on previous work by supporting cross-agency collaboration, and will incorporate existing joint operations and intelligence sharing processes.

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Major committees sponsored by PTV

Major committee	Purpose	Extent of purpose achieved
Revenue Protection Plan Implementation Committee	To provide a forum for PTV, DEDJTR and public transport operators to coordinate activities to reduce fare evasion, as agreed in the <i>Network Revenue Protection Plan</i> .	A coordinated approach to revenue protection continues through the <i>Network Revenue Protection Plan</i> , which is implemented by this committee. Activities in the 2015 plan include using an evidence-based approach to deploying Multi-Modal Authorised Officers, monitoring the impact of penalty fares and assessing the impact of 1 January 2015 fare changes. The May 2015 survey found that fare compliance on the metropolitan network was at its highest level since surveys began in 2005.
Victorian Equal Opportunity and Human Rights Commission Consultative Committee	To facilitate the discussion of policy initiatives and issues and concerns regarding the administration and implementation of the <i>Equal Opportunity Act 2010</i> , <i>Racial and Religious Tolerance Act 2001</i> and the <i>Charter of Human Rights and Responsibilities Act 2006</i> .	The committee met twice this financial year to discuss how PTV monitors discrimination in the customer complaints process, penalty fares, train boarding, disability awareness training and assistance animals on public transport.
Customer Feedback Industry Roundtable (CFIR)	To provide a forum for customer feedback managers from across the public transport industry to identify, analyse and respond to complaint trends from customers and systemic issues.	The CFIR met quarterly throughout the financial year. Following the completion of the inaugural Complaint Handling Audit in December 2014, CFIR's primary focus switched to improving the quality of complaint handling across the industry.
Public Transport Access Committee (PTAC)	To provide independent strategic advice to the Minister for Public Transport with the aim of improving public transport access for people with a disability or mobility issues. PTAC members have extensive experience and knowledge regarding issues that affect people with a disability or mobility restriction and older people. PTAC meets quarterly.	The most recent PTAC terms of appointment expired on 30 May 2015 and the Minister for Public Transport is currently considering options for reappointment. The PTAC leaves a strong legacy of accessibility advocacy and their achievements are documented in the <i>PTAC Achievements Report</i> available on the PTV website.
Public Transport Operators' Committee (PTOC)	Monthly meeting of public transport operators and key transport contributors to identify, discuss and resolve public transport accessibility issues for people with a disability or mobility restriction.	PTOC continues to promote strong engagement and collaboration between operators which has resulted in notable achievements over the past year. These include the introduction of the National Relay Service in the PTV call centre, a thorough analysis of complaints data specifically regarding accessibility, and ongoing lobbying to ensure that operator action plans are completed.

Consultancies and contractors

This section details all consultancies and contractors including:

- > consultants/contractors engaged;
- > services provided; and
- > expenditure committed to for each engagement.

Note:

Contractor

A contractor is an individual or organisation that is formally engaged to provide works or services for or on behalf of an entity. This definition does not apply to casual, fixed-term or temporary employees directly employed by the entity.

Consultancy

A consultant is a particular type of contractor that is engaged primarily to perform a discrete task for an entity that facilitates decision making through:

- > provision of expert analysis and advice; and/or
- > development of a written report or other intellectual output.

Future expenditure

Future expenditure is the difference between the total contract value signed off, less expenditure incurred during the 2014–15 financial year.

Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
AECOM AUSTRALIA PTY LTD	Demand Forecasts – Rail Planning Studies for Geelong and Melton	22-Jun-15	30-Mar-16	\$220	\$0	\$220
	Planning & Environment Advisory – Mernda Rail Extension Project	1-Jun-15	30-Nov-15	\$232	\$0	\$232
	Tram Stop Assessment – Routes 19, 55 and 59	1-Sep-14	31-Oct-14	\$111	\$111	\$0
	Preliminary Design – Calder Park stabling	15-Jul-13	31-Dec-14	\$432	\$17	\$415
	Review and Constructability – Albion East alignment	2-Sep-13	29-Nov-14	\$94	\$18	\$77
	Modelling for Network Development Plan and Business Case evaluation	17-Sep-13	30-Jun-15	\$110	\$55	\$55
	Planning and Environmental services – Caroline Springs Station	9-Dec-13	31-Jul-14	\$20	\$4	\$16
	Electrification via Regional Rail Link – Geelong Rail Corridor	14-Jan-14	30-Jun-15	\$223	\$33	\$189
	Geelong – Torquay Rail Study	24-Feb-14	30-Jun-16	\$49	\$24	\$25
	Preliminary Design – Ballarat West Train Stabling and Maintenance Facility	19-Mar-14	14-May-14	\$16	\$16	\$0
ALLENS	Pakenham East stabling yards approvals	14-Mar-14	1-Aug-14	\$170	\$165	\$5
	Engagement of Non-Agency Contractor	11-Apr-14	30-Apr-14	\$13	\$13	\$0
	(Four Step) Demand Forecasting – Melbourne Rail Link	1-Jul-14	30-Mar-16	\$880	\$367	\$513
	Legal Services – Ticketing Services Retender	1-Nov-14	31-Oct-16	\$2,000	\$818	\$1,182
AMCL PTY LTD	Accreditation Assessment Services – ISO 55001	31-Mar-15	31-Dec-15	\$242	\$25	\$217
AQUENTA CONSULTING PTY LTD	Cost Planner – Melbourne Rail Link Business Case	30-Oct-14	30-Jun-15	\$210	\$113	\$97
	Independent Cost Estimator – Cranbourne/Pakenham Line Upgrade	1-Jun-15	30-Sep-15	\$233	\$0	\$233
	Project Control Management – Major Project	28-May-15	30-Jun-16	\$3,479	\$0	\$3,479

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
ARTLIVEMEDIA PTY LTD	Customer Information and Digital Channel Manager	11-May-15	31-Mar-15	\$80	\$49	\$31
	PTV's Digital Standards	13-Oct-14	31-Dec-14	\$132	\$64	\$69
	Feedback Review – Customer Experience Standards	20-Dec-14	23-Jan-15	\$34	\$29	\$5
	Customer Impact Assessment	31-Dec-14	31-Dec-15	\$67	\$14	\$53
ARUP PTY LTD	Dwell Time Modelling – Cranbourne/Pakenham Rail Corridor Project	23-Jul-14	30-Nov-14	\$15	\$15	\$0
	Acoustic Services – Melton Corridor Upgrade	7-Sep-14	30-Jul-15	\$33	\$30	\$3
	Feasibility Study – Partial opening of the Southern Cross Station subway	27-Oct-14	23-Mar-15	\$161	\$159	\$2
	Land related Survey Activities – South Morang	11-Mar-15	30-Apr-15	\$23	\$16	\$6
AURECON AUSTRALASIA PTY LTD	Power Engineer	8-Dec-14	27-Feb-15	\$153	\$95	\$58
	Lift study – Parliament Station Southern Concourse	20-Oct-14	30-Apr-15	\$39	\$13	\$26
	Technical Advice – Mernda Rail Extension – HV Induction Assessment	27-Apr-15	19-Jun-15	\$50	\$0	\$50
	Technical Review – Thermal Capacity of Contact Wire System	3-Feb-15	23-Feb-15	\$27	\$0	\$27
	Asset Condition Report – Ticketing Services Retender	12-Jan-15	5-May-15	\$177	\$176	\$2
	Principal Subject Engineers – Cranbourne/Pakenham Rail Corridor Project	1-Apr-14	30-Sep-15	\$505	\$236	\$269
	Strategic Land Holdings Review – Network update and mapping	6-Jan-14	26-Feb-15	\$77	\$7	\$70
BEVINGTON GROUP	PTV's Strategic Operating Model	15-Nov-14	30-Sep-15	\$492	\$282	\$210
	PTV On-Boarding Process Re-engineering	1-May-15	31-Dec-15	\$56	\$0	\$56
	Value Chain and Process Review	23-Jun-14	29-Aug-14	\$186	\$186	\$0

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
CAPGEMINI AUSTRALIA PTY LIMITED	Enterprise Resource Planning Requirements Gathering and Contract Management System Market Scan	4-Jan-15	30-Mar-15	\$77	\$72	\$5
CORPORATE VALUE ANALYTICS PTY LTD	Review – Allocation of Farebox	28-Apr-14	16-May-14	\$24	\$20	\$4
CSC AUSTRALIA PTY LIMITED	PTV Audit – Infrastructure Control Systems	5-Feb-15	20-Mar-15	\$58	\$58	\$0
D & D TAXATION CONSULTING PTY LTD	Fringe Benefits Tax Advice – ATO Private Ruling Application	1-Jan-15	31-May-15	\$30	\$0	\$30
DELOITTE TOUCHE TOHMATSU	Commercial and Financial Advisory Services – Ticketing Services Retender	1-Sep-14	4-Sep-15	\$3,318	\$1,515	\$1,803
	Long Term Vision and Procurement Strategy – Metropolitan Bus Services	1-Oct-14	19-Dec-14	\$255	\$235	\$20
	Contract Assessment – Metropolitan Bus Franchising Project	2-Mar-15	15-Aug-15	\$240	\$80	\$160
	Commercial and Financial Advisory Services – Ticketing Services Retender	26-Jun-14	4-Oct-14	\$132	\$120	\$12
DLA PIPER AUSTRALIA	Contract Advice – Tram Power Upgrade Project	14-Aug-14	30-Jun-15	\$13	\$12	\$1
ECOLOGY & HERITAGE PARTNERS	Ecology Assessment and Cultural Heritage Advice – Mernda Integrated Transport Extension	14-Jul-14	30-Nov-14	\$11	\$11	\$0
ERNST & YOUNG	IT Strategy	26-Nov-14	31-Dec-14	\$65	\$65	\$0
	Desktop Review – Metropolitan Rolling Stock Procurement	23-Mar-15	30-Apr-15	\$47	\$47	\$0
	Advice – Procurement Reform	5-Sep-14	22-Sep-14	\$45	\$29	\$17
	Services and Awareness Training – Fraud and Corruption Control	13-Jan-14	30-Sep-14	\$136	\$47	\$90

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$000 (exc GST)	Expenditure 2014-15 \$000 (exc GST)#	Future expenditure \$000 (exc GST)
EVERYTHING INFRASTRUCTURE SERVICES PTY LTD	Commercial and Transaction Services – Rolling Stock and Depot Project	1-May-15	30-Jun-16	\$2,521	\$0	\$2,521
FUJITSU AUSTRALIA LTD	Review – Intellectual Property of the myki system	25-May-15	26-Jun-15	\$150	\$137	\$13
GHD PTY LTD	Options Assessment – Nicholson Village Tram Stops	11-May-15	30-Jun-15	\$20	\$5	\$15
HALCROW PACIFIC PTY LTD	Tram Stop Assessment – Routes 72, 86 and 109	1-Sep-14	31-Dec-14	\$99	\$99	\$0
HALCROW PACIFIC PTY LTD	Independent Safety Assessment – Yarra Trams Substation Program	1-Apr-15	14-Sep-15	\$167	\$0	\$167
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Commercial Adviser – Network Operations	8-Sep-14	30-Sep-15	\$352	\$167	\$185
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Project Manager – Ticketing Services Retender	23-Feb-15	19-Feb-16	\$721	\$37	\$684
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Rail Simulation and Timetable Support	24-Mar-14	20-Jun-14	\$73	\$19	\$53
HYDER CONSULTING (AUSTRALIA) PTY LTD	Tram Stop Assessment – CBD and Route 11	7-Oct-14	31-Mar-16	\$63	\$63	\$0
HYDER CONSULTING (AUSTRALIA) PTY LTD	Concept Design Preparation – Station and Interchange Upgrade Program	16-Sep-13	31-Dec-13	\$135	\$27	\$108
HYDER CONSULTING (AUSTRALIA) PTY LTD	Car Park Extension Design – Berwick Station	7-Oct-13	31-Jan-14	\$69	\$5	\$64
HYDER CONSULTING (AUSTRALIA) PTY LTD	Dandenong Station and modal interchange	31-Oct-13	31-Jan-14	\$18	\$3	\$16
HYDER CONSULTING (AUSTRALIA) PTY LTD	Concept Design – Huntingdale Railway Station car park	3-Mar-14	25-Jul-14	\$19	\$4	\$15
HYDER CONSULTING (AUSTRALIA) PTY LTD	Traffic Studies and Cost Estimation – Stations and Modal Interchange Program	5-Mar-14	30-Jul-14	\$24	\$3	\$21
INDEC PTY LTD	Car Parking studies – South Morang and Craigieburn	23-Jun-14	30-May-15	\$16	\$16	\$0
INDEC PTY LTD	Technical Advisory Services – High Capacity Metropolitan Trains Project	1-May-15	30-Jun-15	\$4,999	\$0	\$4,999
INTERFLEET TECHNOLOGY PTY LTD	Independent Review – E-Class Trams Slips/Trips/Falls	18-May-15	5-Jul-15	\$66	\$0	\$66
INTERFLEET TECHNOLOGY PTY LTD	Data Review and Analysis – Signals Passed at Danger	15-Mar-14	1-May-14	\$84	\$57	\$27

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
JACOBS GROUP (AUSTRALIA) PTY LTD	Demand Forecasting – Rail Planning Studies – Melbourne Airport and Fishermans Bend	22-Jun-15	30-Mar-16	\$231	\$0	\$231
	Parkville Transport Strategy	1-Sep-14	26-Sep-14	\$26	\$26	\$0
	Review – Accessible Toilets at Unstaffed Stations	4-May-15	30-Jun-15	\$44	\$30	\$14
	Stakeholder Engagement Services	9-Feb-15	30-Jun-15	\$64	\$31	\$11
	Electrolysis Mitigation – Sunbury, Jackson Hill and Diggers Rest Substation areas	5-Feb-14	1-Mar-15	\$204	\$90	\$114
	Demand Model Enhancement and Demand Forecasting	25-Mar-14	31-Mar-15	\$211	\$134	\$77
	ClickSim Modelling – Melbourne Rail Link	30-Jun-14	30-Jun-15	\$181	\$101	\$80
	Network Change Modelling – Port Junction/ Fishermans Bend	12-May-14	26-Oct-14	\$28	\$28	\$0
	Environmental Management Services – South Morang Rail Extension Project	22-Nov-13	30-Jun-16	\$145	\$34	\$110
	Financial Specialist Services – Rolling Stock and Depot Project	1-May-15	30-Jun-16	\$488	\$0	\$488
KPMG	Review – MTM's Project Labour True-up	23-Mar-15	30-Jun-15	\$9	\$0	\$9
	Advice – Metropolitan Train and Tram Franchising	17-Feb-15	30-Jun-15	\$202	\$0	\$202
	Review – Sunstone commercial arrangements	23-Mar-15	30-Apr-15	\$150	\$0	\$150
MAINROBIN PTY LTD	Advice – Procurement Reform	2-May-14	31-May-14	\$22	\$22	\$0
	Investigation Services	30-Jun-14	30-Sep-14	\$83	\$81	\$2
	Technical Advisory Services – Smartcard Ticketing	5-Jan-15	31-Mar-16	\$529	\$123	\$406
METRO TRAINS MELBOURNE PTY LTD	Fire and Life Safety Upgrade – Melbourne Underground Rail Loop	16-Apr-14	31-Dec-15	\$1,294	\$857	\$437

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
NETWORK RAIL CONSULTING PTY LTD.	Peer Review – Geelong Corridor Study	17-Apr-15	30-Jun-15	\$41	\$0	\$41
NICTA (NATIONAL ICT AUSTRALIA)	Project Support – Data Analytics Platform	19-Jan-15	22-Jul-15	\$84	\$68	\$16
NORTHBROOKE CONSULTING GROUP PTY LTD	Provision of Commercial Advisory Services – Rolling Stock and Depot Project	1-May-15	30-Jun-16	\$573	\$0	\$573
OASIS COMMUNICATIONS	Business Improvement Project – V/Line Reservations	23-Mar-15	10-Apr-15	\$18	\$17	\$2
O'CONNOR MARSDEN & ASSOCIATES	Professional Services (Probity Advisory) – Train and Tram Franchising	20-Apr-15	30-May-15	\$11	\$0	\$11
	Probity Advisory Services – Major Projects	11-May-15	30-Jul-16	\$64	\$11	\$53
	Probity Auditing – Ticketing Services Retender	21-Jul-14	30-Dec-16	\$222	\$0	\$222
OPUS INTERNATIONAL CONSULTANTS	Concept Design – Moe Station	11-Aug-14	30-Jun-15	\$36	\$31	\$5
	Future Land Use Assessment – Roxburgh Park	5-Nov-14	30-Jun-15	\$40	\$40	\$0
OPUS RAIL PTY LTD	Workforce Planning Methodology Support	23-Feb-15	31-Dec-15	\$75	\$0	\$75
	Engineering Management – Cranbourne Pakenham Rail Corridor Project	1-Apr-14	30-Mar-15	\$617	\$451	\$166
	Concept Planning – Proposed Beveridge, Lockerbie and Sunbury North Stations	30-May-14	31-Jul-14	\$45	\$45	\$0
	Upgrade Planning – Donnybrook Station	25-Jun-14	29-Aug-14	\$48	\$44	\$4
PARADIGM ADVISORY PTY LTD	Commercial and Financial Services – Rolling Stock and Depot Project	1-May-15	30-Jun-16	\$415	\$0	\$415
PARSONS BRINCKERHOFF AUSTRALIA PTY LTD	Advice – Rail Operations and Transport Planning	22-Jun-15	31-Jul-15	\$25	\$0	\$25

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$000 (exc GST)	Expenditure 2014-15 \$000 (exc GST)#	Future expenditure \$000 (exc GST)
PHOENIX IT & T CONSULTING PTY LIMITED	Consultancy Services – Customer Service Standard Project	19-Jun-14	3-Oct-14	\$425	\$407	\$17
PORTLAND GROUP PTY LTD	Bus Infrastructure Sourcing	30-Mar-15	30-Apr-15	\$41	\$0	\$41
PRICE WATERHOUSE COOPERS	Financial Modelling – Impact of Public Transport Reforms	3-Sep-14	30-Nov-14	\$59	\$59	\$0
	Review and Applying Best Practice – Metropolitan Train and Tram Franchising	1-Dec-14	3-Mar-15	\$136	\$9	\$128
	Demand forecast and Elasticity Modelling	12-Aug-14	2-Dec-14	\$351	\$304	\$47
	Project Assurance – Ticketing Services Retender	10-Sep-14	30-Jun-17	\$1,336	\$72	\$1,265
	Review – Authorised Officer Training	20-May-15	30-Sep-15	\$335	\$0	\$335
	Price Elasticity Research	14-Apr-14	30-Aug-14	\$321	\$163	\$158
	Advisory Services – Revenue Policy	23-Jun-14	12-Dec-14	\$435	\$375	\$60
PROJECT7 CONSULTANCY PTY LTD	Performance Representation Services	21-Oct-14	31-Jan-15	\$115	\$108	\$7
RED ROCK CONSULTING	Support – Enterprise Project Portfolio Management System	2-Feb-15	28-Jan-18	\$1,186	\$482	\$704
RISK LOGIC PTY LTD	Business Continuity Plan	17-Apr-15	17-Oct-15	\$36	\$27	\$10
SENVERSA PTY LTD	Environmental Clean Up Review – North Fitzroy and Doncaster Bus Depots	23-Mar-15	30-Jun-15	\$140	\$11	\$129
SINCLAIR KNIGHT MERZ PTY LTD	Study of alternative motorised devices that could be applied at stations and on platforms	2-Jun-14	10-Jul-14	\$25	\$12	\$12
SMS MANAGEMENT & TECHNOLOGY PTY LTD	Professional Services – Operator Payment System Project	26-Jun-14	20-Sep-14	\$40	\$23	\$17

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Consultants

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
SOLE TRADER CONSULTANT	Forensic Services	20-Feb-15	30-Jun-15	\$93	\$64	\$29
SOLE TRADER CONSULTANT	Fire and Life Safety Upgrade – Parliament South	11-Mar-15	26-Jun-15	\$88	\$69	\$20
SOLE TRADER CONSULTANT	Business Case – Tram Stop Upgrade Program	19-Aug-14	31-Dec-14	\$51	\$39	\$12
SOLE TRADER CONSULTANT	Network Planning – Wyndham Bus Timetable Development	23-Feb-15	31-Feb-15	\$49	\$40	\$9
THE FACULTY MANAGEMENT CONSULTANTS PTY LTD	Finalisation – Procurement Policy and Procurement Reform Framework	16-Feb-15	22-May-15	\$79	\$50	\$29
SOLE TRADER CONSULTANT	Review – Procurement Policy and Procurement Reform Framework	12-Jan-15	16-Jan-15	\$10	\$10	\$0
TOXTETH PARTNERS	Project Director Services – Rolling Stock and Depot Project	1-May-15	30-Jun-16	\$819	\$0	\$819
TRAFFIX GROUP PTY LTD	Advice – Priority Measures for Mernda Bus Services	6-Oct-14	29-Oct-14	\$23	\$23	\$0
URS AUSTRALIA PTY LTD	Rail Operations and Systems Engineering Advisor	4-Nov-13	31-Aug-15	\$1,830	\$1,152	\$678
SOLE TRADER CONSULTANT	Operations Planning – Cranbourne Pakenham Rail Corridor Project	1-Apr-14	30-Sep-15	\$1,586	\$1,242	\$344
VEITCH LISTER CONSULTING PTY LTD	Demand Forecasting – Melbourne Rail Link	16-Jul-14	31-Dec-15	\$483	\$240	\$242
VICTRACK	Management Fee – Four Work Packages – Bus Infrastructure Project	10-Apr-15	30-Jun-15	\$715	\$0	\$715
WORLEYPARSONS SERVICES PTY LIMITED	DDA Compliance Investigation – Metropolitan Bus Stops	17-Apr-14	1-May-14	\$23	\$23	\$0
Grand Total				\$42,143	\$13,369	\$28,776

Note:
Expenditure committed (ex GST)# = Current Contract Value (includes Var and Ext)

Contractors

Supplier Name	Description	Start date	End date	Total approved project fee \$000 (exc GST)	Expenditure 2014-15 \$000 (exc GST)#	Future expenditure \$000 (exc GST)
ADVISIAN PTY LTD	Review – Preston Depot and Tram Power Upgrade Project	5-Aug-14	3-Oct-14	\$109	\$99	\$10
ARUP PTY LTD	Project Manager – Integrated Major Projects Branch	11-Mar-15	14-Sep-15	\$161	\$39	\$122
CLICKS RECRUIT (AUSTRALIA) PTY LTD	Temporary Database Administrator	11-Mar-14	26-Jun-14	\$53	\$7	\$46
	Technical Writer – Ticketing Services Retender	2-Jul-14	24-Sep-15	\$225	\$158	\$67
CURRAN & ASSOCIATES PTY LIMITED	Technical Writer – API Suite Extension Program	18-Aug-14	30-Jun-15	\$62	\$54	\$8
	Professional Services – Ticketing Services Retender	21-Oct-14	28-Nov-14	\$24	\$22	\$2
	Senior Business Analyst – Ticketing Services Retender	19-Jan-15	19-Dec-15	\$11	\$10	\$1
	Project Manager – Metrol Replacement Project	1-Apr-15	31-Oct-15	\$195	\$60	\$134
	Customer Information and Digital Lead	24-Nov-14	30-Jun-15	\$88	\$45	\$43
	Director – Major Projects	27-Apr-15	26-Apr-17	\$1,220	\$65	\$1,155
FIRST INTERNATIONAL MANAGEMENT PTY LTD	Creation of Project Hub – PTV intranet	23-Oct-13	31-Mar-15	\$192	\$87	\$105
	Project Manager – Bus Tracking System and DVIA 4 Project	6-Jan-14	31-Dec-14	\$261	\$130	\$132
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Project Support Officer	6-Jan-14	30-Nov-14	\$78	\$32	\$46
	Project Manager	10-Feb-14	24-Dec-14	\$257	\$167	\$89
	Temporary Employment Contract – Strategy and Transformation	10-Mar-14	29-Aug-14	\$68	\$27	\$42
	Project Manager – PASS Replacement Project	31-Mar-14	24-Apr-15	\$274	\$221	\$53

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Contractors

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Project Manager – School Bus Reform	25-Mar-14	30-Nov-15	\$404	\$211	\$193
	Administrative Officer – Human Resources	24-Mar-14	30-Jan-15	\$78	\$45	\$33
	PTV Business Support – Document Management Specialist	5-May-14	7-Mar-15	\$110	\$93	\$18
	Scoping and Costing Support – Cranbourne Pakenham Supplementary Works	19-May-14	31-Dec-15	\$322	\$186	\$137
	Project Manager – HASTUS	2-Jun-14	31-Dec-15	\$215	\$121	\$94
	Document Preparation and Support – Network Development Plans	2-Jun-14	30-Jun-15	\$113	\$109	\$5
	Communications Advisor – Communications	30-Mar-14	30-Jun-14	\$45	\$3	\$43
	Lawyer – Governance and Legal	4-Aug-14	1-Aug-15	\$162	\$132	\$30
	Projects Coordinator – Governance and Legal	23-Jul-14	31-Oct-14	\$35	\$32	\$3
	Program Director – Tram Route 11	1-Aug-14	31-Jul-15	\$118	\$6	\$112
	Executive Assistant – Marketing and Product Development	1-Sep-14	13-Oct-14	\$16	\$14	\$3
	Organisational Change Lead	25-Aug-14	23-Nov-15	\$331	\$153	\$178
	Executive Assistant – Communications	22-Jul-14	30-Sep-14	\$18	\$15	\$3
	Administrative Assistant – Office of the CEO	3-Sep-4	31-Dec-15	\$149	\$75	\$74
Executive Assistant – Customer Experience	4-Sep-14	31-Oct-14	\$17	\$15	\$2	
Project Support Officer – Marketing and Product Development	8-Sep-14	17-Oct-14	\$15	\$11	\$3	
Technical Support – Tram Fleet and Infrastructure Project	8-Sep-14	26-Jun-15	\$130	\$125	\$5	
Project Manager – Customer Experience	24-Sep-14	19-Feb-16	\$270	\$107	\$163	

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Contractors

Supplier Name	Description	Start date	End date	Total approved project fee \$000 (exc GST)	Expenditure 2014-15 \$000 (exc GST)#	Future expenditure \$000 (exc GST)
HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD	Executive Assistant – Network Planning	29-Sep-14	31-Oct-14	\$8	\$7	\$1
	Staff Services Order – Lawyer	30-Sep-14	30-Jun-15	\$90	\$68	\$22
	Executive Assistant – Communications	18-Nov-14	5-Dec-14	\$5	\$5	\$0
	Technical Policy Writer – Asset and Program Management	22-Dec-14	30-Jun-15	\$77	\$6	\$71
	Program Manager – HASTUS Hasstop Module	5-Jan-15	30-Jun-15	\$119	\$97	\$23
	Receptionist and Records Officer	2-Feb-15	13-Mar-15	\$9	\$8	\$1
	Project Manager	16-Feb-15	19-Jun-15	\$71	\$51	\$20
	Executive Assistant – Finance	27-Feb-15	6-Mar-15	\$5	\$4	\$1
	Records Officer – Business Support	9-Mar-15	26-Jun-15	\$26	\$20	\$6
	Accounts Payable Resource	1-Apr-15	24-Apr-15	\$6	\$4	\$2
	Ministerial Correspondence Officers	22-Apr-15	31-Jul-15	\$53	\$31	\$21
	Legal Workstream Lead – Ticketing Services Retender	20-Apr-15	19-Apr-16	\$470	\$64	\$406
	Project Support Officer Services – Asset and Program Management Projects Group	4-May-15	31-Aug-15	\$55	\$13	\$42
	Contractor – Executive Assistant	23-Mar-15	10-Apr-15	\$6	\$4	\$3
Project Manager – Workflow Tool	11-May-15	31-Jul-15	\$108	\$9	\$98	
Commercial Lead – Metropolitan Bus Procurement Project	1-Jun-15	30-Jun-17	\$800	\$14	\$786	
Finance Business Partner – Programs	9-Jun-15	31-Dec-15	\$82	\$2	\$80	

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Contractors

Supplier Name	Description	Start date	End date	Total approved project fee \$000 (exc GST)	Expenditure 2014-15 \$000 (exc GST)#	Future expenditure \$000 (exc GST)
HOBAN RECRUITMENT	Heads of Supply Agreement – Survey Operations	1-Aug-13	31-Dec-15	\$2,900	\$1,079	\$1,821
	Field Supervisor – Survey Operations	30-Apr-14	29-Aug-14	\$49	\$19	\$30
	Business Support Officer	23-May-14	13-Jun-14	\$6	\$1	\$5
	Senior Procurement Specialist	23-Mar-5	16-Sep-15	\$102	\$35	\$67
	Recruitment search services – Chief Information Office	17-Feb-14	30-Jul-14	\$148	\$48	\$100
HUDSON GLOBAL RESOURCES	Temporary Project Officer – Chief Information Office	11-Mar-14	5-Sep-14	\$55	\$23	\$32
	Systems Engineer	17-Mar-14	8-Aug-14	\$84	\$33	\$51
	Business Analyst – Special Events Project	1-Apr-14	31-Dec-15	\$317	\$164	\$152
	Resource – Drawing Management System	11-Jul-14	28-Nov-14	\$8	\$7	\$1
	Payroll Audit Analyst	9-Jun-14	11-Aug-14	\$26	\$26	\$0
	Process Analyst	30-Jul-14	26-Aug-14	\$14	\$14	\$0
	Cost and Risk Controller	11-Aug-14	30-Apr-15	\$202	\$70	\$133
	Desktop Application Tester and Support Engineer Resource	8-Sep-14	30-Jun-15	\$140	\$109	\$31
	Media Adviser – Communications	27-Oct-14	16-Jan-15	\$40	\$27	\$13
	Change Analyst	4-Dec-14	30-Apr-15	\$93	\$80	\$12
	Signage and Customer Information Support Officer	9-Dec-14	19-Apr-15	\$40	\$13	\$27
	Signage and Customer Information Support Officer	9-Dec-14	21-Jun-15	\$40	\$39	\$1
	Signage and Customer Information Support Officer	9-Dec-14	21-Jun-15	\$40	\$33	\$8
Signage and Customer Information Support Officer	9-Dec-14	21-Jun-15	\$40	\$38	\$2	
Signage and Customer Information Support Officer	9-Dec-14	19-Apr-15	\$40	\$18	\$22	

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Contractors

Supplier Name	Description	Start date	End date	Total approved project fee \$'000 (exc GST)	Expenditure 2014-15 \$'000 (exc GST)#	Future expenditure \$'000 (exc GST)
HUDSON GLOBAL RESOURCES	Senior Business Analyst – Ticketing Services Retender	28-Jan-15	28-Jan-16	\$131	\$12	\$119
	Business Analyst – Business Engagement Support	16-Mar-15	11-Sep-15	\$113	\$43	\$70
	Media Adviser – Communications	22-Apr-15	30-Jun-15	\$41	\$12	\$29
JIGSAW SEARCH (VIC) PTY LTD	Senior Procurement Specialist	16-Mar-15	16-Sep-15	\$8	\$8	\$0
P&E GROUP PTY LTD	Program Manager – Marketing and Network Development	1-Jul-14	30-Jun-16	\$649	\$202	\$447
RANDSTAD PTY LTD	Test Manager – DIVA 4 Upgrade	6-Nov-13	25-Jul-14	\$118	\$18	\$99
	PTV Android App Tester	16-Jan-14	30-Jun-14	\$97	\$9	\$88
SAFESEARCH PTY LTD	Project Manager – Bus Services Works Programs	20-Jan-14	21-Jan-15	\$182	\$89	\$93
	Business Partner – Human Resources	19-May-14	29-Aug-14	\$39	\$7	\$32
	Project Manager – Bus Services Works Programs	4-Aug-14	11-Jun-15	\$125	\$124	\$1
	Project Support Officer	22-Sep-14	31-Jan-15	\$10	\$10	\$0
	Project Manager – Bus Infrastructure Project	19-Nov-14	19-Feb-15	\$70	\$33	\$37
	Solution Architect	23-Feb-15	21-May-15	\$46	\$46	\$0
	Project Manager – Integrated Major Projects Branch	4-May-15	20-May-16	\$267	\$11	\$255
	Occupational Health and Safety Manager	3-Apr-14	30-Nov-14	\$62	\$33	\$28
	Acting Manager – Safety Management System	20-May-15	20-Aug-15	\$48	\$11	\$38
	Grand Total			\$14,206	\$5,627	\$8,581

Note:
Expenditure committed (exc GST)# = Current Contract Value (includes Var and Ext)